

HOW TO EXCHANGE/RETURN YOUR ORDER

We want you to be completely satisfied with your purchase. We gladly offer Free Exchanges on all *eligible items! Simply choose and follow one of the 3 options detailed below to successfully complete your exchange/return:

Option #1 Expedited Exchange (2-9 business days to receive new product and/or credit)

- Place a new order online or call 1-800-309-1009 New Order No. _____
- Complete **Item(s) to Exchange** portion of this page. **(Section A)**
- Re-package all items as received and send them back to us! **(address label below)**
- When we receive and process the returned product, we will refund the original credit card without restocking fees.

Option #2 Standard Exchange (up to 10 business days, of the date we receive your exchange item, to receive new product)

- Complete the **Item(s) to Exchange** portion of this page. **(Section A)**
- Choose your new item(s) and complete **Requested Item(s)** portion of this page. **(Section B)**
- Re-package all items as received and send them back to us! **(address label below)**
- When we receive and process the returned product we will send out your exchange order.**

Option #3 Return for Refund

- Complete the **Item(s) to Exchange/Return** portion of this page. **(Section A)**
- Re-package all item(s) as received and send them back to us! **(address label below)**
- When we receive and process the returned product, we will issue a refund less the 25% re-stocking fee.

Customer Name: _____ Order #: _____

Section A: Item(s) to Exchange/Return

Item Description (brand & style name):	Color:	Quantity:	Code:
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Reason Codes for Exchange:

- | | | | |
|-----------------------------|-------------------------|-----------------------|--------------------------------|
| 1 - Returning Color Ring | 2 - Dislike Style | 3 - Dislike Color | 4 - Item Not As Pictured |
| 5 - Too Large | 6 - Too Small | 7 - Changed My Mind | 8 - Not Comfortable |
| 9 - Incorrect Item Shipped | 10 - Duplicate Shipment | 11 - Arrived Too Late | 12 - Damaged or Defective Item |
| 13 - Other (please specify) | | | |

Section B: New Item(s)

Item Description (brand & style name):	Color:	Quantity:
_____	_____	_____
_____	_____	_____
_____	_____	_____

SHIPPING LABEL - CUT HERE

Wig Outlet
 Attn: Exchange Department
 1502 N Topping Avenue
 Kansas City, MO 64120

*Please visit store policies to view item eligibility.

**Please Note - Shipping charges will be applied to your replacement order. We ship via the method chosen on the original order. Charges required to complete exchanges are made to the credit card submitted in the original order. Any balance remaining after your exchange will be refunded to the credit card submitted with your original order.